

STARS Rethinking Resource Sharing Policies Committee Meeting

Saturday, June 23, 2007

1:30 pm – 3:30pm

ALA Annual Conference, Washington, DC

Agenda

Introductions

Agenda Review

PreConference (Annual Conference 2008) – Anne

- Proposal, Description
- Planning Committee
 - Recommendations for planning committee members
 - Separate team vs. part of RRS Policies Committee

Collection of Sample Policies

Manifesto Discussion Groups

- Background
- Outline/format for discussion leaders
- Questions to be asked by discussion leaders

Next Steps Review

- What?
- Who?
- By When?

Minutes

Participants:

Gina Persichini, Idaho Commission for Libraries (Chair)

Anne Beaubien, University of Michigan (Member)

Pat Stevens, PWS Swervices (Member)

Nada Vaughn, Washington University (Member)

Nancy Patterson, University of Maryland, Baltimore (Member)

Jennifer Kuehn, Ohio State University (Member)

Tess Gibson, University of Arkansas (Member)

Becky Ringwelski, University of Minnesota (Member)

Poul Erlandsen, National Librayr of Education (Member)

Wendy Dobson, Enoch Pratt Free Library

Ann Armbrister, College Center for Library Automation

Johnny L. Johnson, Okalahoma State University

Announcement: Poul E. shared that the IFLA committee on resource sharing affirmed the Manifesto.

After a brief summary of Rethinking Resource Sharing by Anne Beaubien, the participants began on the agenda items planned.

2008 Annual Preconference:

A proposal for a pre-conference is currently under consideration by the RUSA Executive Committee. If approved, we will need to identify a planning committee.

Role of Planning Committee

- work out the details of program
 - Description
 - Speakers
 - Activities
 - Decisions about whether or not lunch is included
 - Set budget
- Does ALA provide staffing support for copying of materials?
 - Yes, as long as masters are prepared by a certain date
 - Otherwise, speakers will be requested to bring their own
- Handling last-minute details
- Promotion
 - In advance so hotel reservations can be made
- Work will begin during Summer 2007

Optimal is a Planning Committee of 5

Those interested in participating in the planning can contact Anne Beaubien (e-mail address)

Collection of Sample Policies

Part of the description for the pre-conference includes distribution of a packet of sample policies that exemplify pieces of the *Manifesto*. Should we work on collecting those sample policies?

Noted that whether or not it is part of the pre-conference, the sample policies should be gathered.

Discussion:

- Does that happen via the wiki?
- Yes, but we need to encourage libraries to post there
- We may need to go out and identify the examples and encourage them to get it posted
- What if we say “we want to get XX (number) of forward-looking policies” and encourage people to submit them?

- What if we contact State Librarians and ask for forward-looking examples from their states?
- Not just “policies” but “best practices” too
- Send a reminder w/ a deadline (end of July) with the same request.
- Can we set up an RSS feed from the wiki?
- Send the reminder to all attending this meeting, too.
- Pat would also be willing to interview or talk with others if they are unable or unwilling to post it themselves.
- Create a form or format that others can fill in to follow it. (who, what, where, why (motivation for doing so)). What barriers did you overcome to put it into place?
- This is also a potential activity for inclusion at the conference.



Manifesto Discussion Groups

An action item that was discussed at the RRS Forum in April addressed creating a facilitator’s guide or a list of questions to spark discussion in groups discussing the *Manifesto*. Is there interest from members of this committee to work on that?

- Becky Ringwelski has something that she has used elsewhere and is willing to assist in this
- Gina Persichini will work with Becky.
- Potential questions for a facilitator’s toolkit (keep it positive, look for positive responses):
 - What have you already done that fits with this?
 - What barriers did you overcome to do it?
 - What more could you do?
 - What could help you do more?
 - What has your library done that has moved you in this direction?
 - What possibilities do you see for achieving this vision?
 - Can you name a user-centered service that you’ve put in place that fits in with this?
 - What trends do you see among your library users that are impacting your thoughts on future services?

Target for a Draft: July 31st.

Share the list via ILL list, STARS-1, rrs list, wiki, website



Introductions of meeting participants with response to, “What is your library doing already that is forward thinking in terms of RRS?”

Jennifer Keane: Since we moved out of our centrally-located Main Library for a renovation, we decided to offer faculty the option of having ILL books sent to their office, since we've been sending our own books to offices for years without loss.

Anne B: in last 6 months have expanded pick up stations from 2 locations to 4 locations (returnables). In July/August, going to experiment where patron can return them to any of the 19 libraries of University of Michigan.

Nada – Iliad users. When patron requests item owned by lib (didn't check catalog), before they'd cancel request & patron would have to come get it. Now, they're processing it.

Nancy Patterson: Dept is a money-making department so in a for-fee model. They do charge everyone, but not w/in the University of Maryland system.

Poul: One of the libraries participating in books to one's doorstep. Will accept a request from anyone in the country & send it to them via the mail. Any book sent goes with information about how to return the material (either by mailing it back, or by going to a local library & asking them to return it via the national courier service).

Question: How are we measuring success? with data? Surveys?

Tess: Just gained the ability of desktop delivery of articles to people in the bldg.

Becky: Minitex developed some scanning delivery software... library customers get electronic delivery of articles in less than 8 hours. When they get e-mail w/ article, it comes w/ brief option survey to determine user satisfaction. Then they use the feedback for legislative funding.

State Lib of LA: Are enhancing services by extending hours for state employees to come pick up materials & use the library. Are thinking about delivery to offices in the capital area. Statewide delivery is paid by the state for delivery among public libraries.

Library of Congress: expanded services to entire staff. Previously was just congress & congressional staff. Expanded so that via web, staff can request things so that when they get to the LC the materials are waiting for them.